

Do new toilets really work better?

The vast majority of water efficient models work very well. Many water providers around the state have been offering toilet rebates and have surveyed their customers. One agency in the San Francisco Bay area received over 4,000 surveys and found that 98% of their customers rated the performance of their new toilets as either excellent or good.

Quality can vary between toilet brands and models, so it is important to shop around. For performance testing of efficient toilets, visit **California Urban Water Conservation Council** at www.cuwcc.org or www.epa.gov/watersense/pp/het.htm.

Why should I replace my toilet?

Toilets manufactured pre-1992 use 3.5 to 7 gallons per flush (gpf) or between 17,000 and 34,000 gallons per year. By replacing your 3.5 gpf or greater toilet with a 1.28 gpf HET toilet, a family can save over 17,000 gallons per year.

What should I look for in a toilet?

- Determine the rough-in distance to ensure you purchase the correct size toilet. Measure the distance from the wall behind the existing toilet to the middle of the toilet drain opening in the floor.
- Fully glazed trapway – while not a requirement for a good toilet, it can improve flushing and bowl cleaning performance.
- Generally the larger the diameter of the trapway, the better – larger than 2” is recommended.
- Make sure the product is warranted.

How do I know if my toilet qualifies?

The easiest way to tell is by the age of the toilet. If your toilet was manufactured before 1992, it most likely is not a water efficient model (1.6 gpf or less). If it was manufactured after 1992, it most likely is a water efficient model. Manufacturer dates are usually engraved on the wall of the toilet tank or on the underside of the back inside the tank lid.

Which new toilets qualify?

Please contact your local water provider. Some water providers offer rebates only on HETs. All HETs qualify such as the pressure assisted and dual flush toilets.

For an updated list of qualifying toilets, visit www.epa.gov/watersense/pp/het.htm or www.cuwcc.org/toilet_fixtures.lasso.

Participating Agencies

California American Water
Citrus Heights Water District
City of Davis
City of Folsom
City of Lincoln
City of Roseville
City of Sacramento
City of West Sacramento
El Dorado Irrigation District
Elk Grove Water Service
Fair Oaks Water District
Golden State Water Company
Orange Vale Water Company
Placer County Water Agency
Rio Linda/Elverta Community Water District
Sacramento County Water Agency
Sacramento Suburban Water District
San Juan Water District

Where can I get more information?

- www.rwah2o.org – under Rebate Programs
- www.epa.gov/watersense/ – water efficient products may be identified by the WaterSense logo
- www.cuwcc.org – a high efficiency toilet testing report can be found at California Urban Water Conservation Council's Product News Section www.cuwcc.org/toilet_fixtures.lasso
- www.h2ouse.org – a website by the California Urban Water Conservation Council



Participating agencies includes local water providers and Sacramento Regional County Sanitation District. Rebates may include funding provided through a grant from the California Department of Water Resources.

Residential & Commercial



Toilet Rebate Program

Save up to
\$175 on a
water efficient
residential
toilet

Save up to
\$200 on a
water efficient
commercial
toilet or urinal

This is a first-come first-served program, so apply for your rebate today, while funding is available!



"Be Water Smart" Hotline

1-888-WTR-TIPS

(888-987-8477)

The Water Efficient Toilet Rebate Program

Water customers of participating agencies are eligible to receive up to \$125 rebate for replacement of a 3.5 gallon per flush (gpf) or greater toilet with a new Ultra-Low Flush Toilet (ULFT) (1.6 gpf) or up to \$175 with a new High Efficiency Toilet (HET) which flushes 1.28 gpf or less. Rebate levels depend on the water agency and funding availability.

To determine your rebate eligibility call our **Be Water Smart Hotline at 888-WTR-TIPS (888-987-8477)**.

To Qualify for a Rebate

- The location of the installation must be served by one of the water providers listed on the other side of this brochure. See www.rwah2o.org for an updated list of participants.
- The toilet to be replaced must have been installed prior to 1992.
- Purchase of material must occur within the program period of January 1, 2008 to June 30, 2009. Rebates are first-come, first-served and end when funds are exhausted or water provider or SRCSD program ends.
- Residential, commercial, industrial, institutional, and multi-family applicants are eligible.
- Replacement of one ULFT with a HET is based on a case by case basis and is determined by the water provider for your area.
- New construction is not eligible under this program.

To Receive Your Rebate

- Call our **Be Water Smart Hotline at 888-WTR-TIPS** or visit our website at www.rwah2o.org to see if rebates are available, how much you might be eligible for, and your water district contact information.
- You must be replacing a toilet using 3.5 gpf or greater (non-ULFT or non-HET) to be eligible.
- You may install the toilet(s) yourself or hire a licensed contractor.
- Return the original dated receipt and/or plumber's invoice with the price, model and brand of each toilet listed individually. Keep a copy for your records.
- Submitting a signed application represents agreement to have your water provider verify the existing toilet and installation of the specified toilet(s) with your accompaniment. Your water provider may schedule a pre- and/or post-inspection.
- Eligible expenses include 1.6 gpf or less tank, bowl, seat, supply line, wax ring, caulking, bolts, bolt covers, and tax up to the rebate amount.
- The water providers issue rebates within eight to ten weeks of receipt of your completed application materials. Water provider rebates vary depending on the agency and toilet (ULFT or HET). Total rebate amounts will not exceed the money spent.



Rebates are up to **\$175** per residential toilet and up to **\$200** per commercial toilet

What rebates are available for businesses?

For businesses, HETs, water efficient flush valve toilets (1.6 gpf or less), low flush urinals (LFU) that flush 0.5 gpf or less and non-flushing (waterless) urinals (NFU) qualify for a rebate of up to \$200 and must meet the following requirements:

- The same requirements as residential toilets.
- Replacement of existing 3.5 gpf or greater urinals with non-flushing (NFU) and/or low flush (LFU) 0.5 gpf or less and be labeled as UPC approved qualify for rebates.
- Replacement of existing urinals between 1.0 gpf and 3.5 gpf may be eligible if being replaced by a non-flushing urinal.

Disclaimer

Your water provider, the Regional Water Authority (RWA), and the Sacramento Regional County Sanitation District (SRCSD) reserve the right to deny an application of any participant who does not meet all requirements as outlined.

The RWA, water providers, and SRCSD reserve the right to change the terms of this program at their discretion. The RWA, water providers, and SRCSD are not responsible for receipts or paperwork lost in the mail. The RWA, water providers, and SRCSD can't guarantee that the installation of the ULFTs and HETs will result in lower water utility costs.

The number of rebates is dependent upon the availability of program funds. Applications will be processed on a first-come, first-served basis.